

Warranty Information

**THE CURRENT TEAM AIR WARRANTY IS :
6 YEARS ON THE COMPRESSOR
ONE YEAR ON ALL FUNCTIONAL PARTS**

Warranty support first starts with the Team Air Distributor. Initially they should be able to advise on the correct application, shipping and handling procedures for the product and general installation advice.

Always check the product packaging prior to leaving the Distributor, note any damage and return the product to the Distributor if necessary - **DO NOT INSTALL DAMAGED UNITS AND THEN TRY TO CLAIM A WARRANTY PART.**

Should a problem occur with the product, again the Distributor will be the first point of contact in the warranty process. The Distributor should either have a Team Air Warranty claim form or a replacement part available to the contractor.

Following proper procedures will expedite warranties.

A warranty claim form must be filled out completely and legibly. Include the name and a contact person at both the Contractor and Wholesaler

Send the completed claim form to Team Air via the fax number on the form or email to teamair@teaminternationalinc.com

If it is not filled out correctly it will be returned to the Wholesaler or the Contractor to be corrected.

Typical turnaround for a warranty is 2 to 3 business days.

Typically parts will not be required to be returned unless requested by the factory

Team Air may contact the contractor or technician to review the installation if required

Remember: "No Claim Form, or an incorrectly filled out form = No Action"